

Installation & Service Technician, Level 4

HM Cragg is growing at a rapid pace and is seeking the very best and brightest Talent to join their successful team. The company is expanding their market presence and is currently identifying and evaluating candidates for the position of Installation & Service Technician, Level 4.

Position Overview

Reporting to the Service Operations Supervisor, the Installation & Service Technician is responsible for the overall development and implementation of various power service equipment services provided in the field at customer sites as well as in the HM Cragg corporate facility. This position is at a level 4 which is the highest technical level within the company.

Job Functions and Accountabilities

- Installation and removal of power system equipment/hardware, including wiring and connections.
- Testing of power systems equipment and batteries.
- Inspections and replacements of Uninterruptible Power Systems (UPS) batteries.
- Ability to troubleshoot highest level of technical issues and provide quality solutions.
- Provide power systems structural planning and design (Common Systems Equipment).
- Ability to travel out of town for overnight and extended periods of time—performing work in telecom central office environments.
- Handling of equipment in unloading inbound trucks, unpacking, and storage as well as loading of the trucks, transporting equipment to site, and inside deliveries.

Education and Experience

- High school diploma or equivalent work experience
- Two-year Electrical degree preferred
- 5+ years of field experience preferred
- Individual must possess blueprint reading capability and wire equipment as required
- Working knowledge of VRLA, lead-acid, and basic battery technology and other DC power applications
- Understanding of Master anchoring, bracing, grounding, cabling, lugging, lacing, and cable rack and rack support structure
- Proficient in the use of test equipment (i.e. digital voltmeters, battery testing equipment, etc.)
- Experience in the battery and power electronics market preferred
- Ability to obtain a valid Class B or C driver's license with hazmat endorsement and acceptable driving record
- Excellent communication and customer service skills