
US Services: Eaton 9315 (225–750 kVA) EOSL notification

This sales bulletin is to inform you that Eaton CPDI is transitioning the 9315 (225–750 kVA) UPS products to End of Service Life (EOSL) best efforts status effective January 1, 2024, and EOSL retired no-contract status effective January 1, 2025, due to limited parts availability. It is recommended that customers replace the product.

For more information on EOSL, visit [Eaton's EOSL program](#) website.

Existing Eaton service contract customers:

All Eaton Service contract customers have been informed of this change through the existing contracting process. Service configurator quotes and orders automatically highlight the EOSL status for each UPS model and append the [Eaton Service Contract Terms and Conditions T-0](#) document, which describes EOSL terms in Section 10.

Non-Eaton service contract customers:

Customers without an Eaton service contract may not be aware of this change. It is recommended that Eaton Sales attempt to connect with these customers and assist them with UPS product replacement options.

Eaton reserves the right to make adjustments as business conditions change. If further actions beyond those listed above are needed, the Eaton CPDI service team will provide an update.

Stephen Gould

Product Manager, CPDI Service

stephencgould@eaton.com



Eaton.com/UPSServices